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WHO WE ARE

OUR MISSION

Founded in 1979, ACF International (Action Against Hunger) is an international humanitarian organisation that delivers assistance in over 45 countries. Recognised worldwide as a leader in the fight against hunger, our mission is to save lives through the prevention, detection, and treatment of malnutrition, especially during and after emergency situations and conflicts. From crisis to sustainability, ACF tackles the underlying causes of malnutrition and its effects. By integrating our programmes with local and national systems, we further ensure that short-term interventions become long-term solutions. With head offices in France, the United Kingdom, Spain, the United States and Canada, our international network shares its combined resources, breadth of experience and technical expertise in pursuit of a world without hunger. In 2014 ACF intervened in 47 countries and assisted 13.600.000 people.

OUR CHARTER OF PRINCIPLES

By carrying out our activities, all members adhere to a charter of principles that guides our humanitarian action:

- Independence
- Non-discrimination
- Professionalism
- Neutrality
- Free and direct access
- Transparency

OUR OBJECTIVE

While the fight against hunger had previously been integrated into more general humanitarian action (the fight against poverty, promoting better health, etc.), ACF’s founder members created an organisation specializing in the problems associated with hunger.

ACF’s mission consists of saving lives via the prevention, detection and treatment of malnutrition, in particular during and following disasters and conflicts. The organisation focuses its activities on an integrated approach, taking various aspects into account:
ACF STRATEGIC PLAN

ACF International has five main strategic goals in its International Strategic Plan. The first two goals outline the organisation’s strategic orientations and the other three are means to achieve these two primary goals, addressing acute malnutrition and responding to humanitarian crises.

**INCREASE...**
ACF’s impact on acute malnutrition, curatively and preventively especially in young children

**RESPOND...**
to and prevent humanitarian crises, address vulnerability and reinforce longer term population resilience to crises

**FURTHER...**
develop partnerships with local, national and international stakeholders to increase the number of beneficiaries and promote sustainability

**BUILD...**
ACF’s capacity to ensure effective and efficient response to humanitarian crisis

**BECOME...**
preeminent as an advocate and reference source on hunger and malnutrition
Through its nutrition programmes, ACF prevents, diagnoses and treats acute malnutrition and prevents chronic malnutrition in those most at risk, including young children and pregnant and lactating women.

Depending on the particular requirements of each situation, the context and the local culture, ACF designs health and nutrition programmes that are tailor-made for the target community.

These programmes include an assessment of the community’s nutritional needs and the diagnosis, treatment and prevention of malnutrition. ACF teams pay particularly close attention to training health and community workers in order to guarantee the autonomy of local entities in taking charge of and treating malnutrition.

In addition, ACF also takes into account the quality and nature of the care given to children within the family and the community. Our programmes therefore include the reinforcement of childcare practices and of the parent-child relationship, promoting the child’s physical and mental progress.

We also know that a child whose parents are depressed, in a state of shock or who have little time available runs a risk of growing up less healthy or of experiencing greater difficulty in recovering from an episode of acute malnutrition.

This is why our programmes also include a mental health segment, providing psycho-social and psychological support to ensure adequate child and maternal care practices.

The general aim of ACF’s actions regarding “food security and livelihoods” consists of saving lives in crisis situations and protecting and preserving the means of existence for communities at risk, during or after major shocks and in situations of chronic stress. This approach means that the economic and social context in the wider sense needs to be taken into account, as well as the ability of households to be able to plan for, cope with and overcome future shocks.

The search for long-term solutions in the fight against hunger and under-nutrition is at the very heart of ACF’s actions.

By introducing a wide range of actions such as assessments and monitoring, farming-forestry-grazing programmes, monetary action and food aid as well as actions promoting economic re-launch and access to the marketplace for those most at risk, we are helping individuals in difficult situations to cope with emergencies and to recover their autonomy in the long term.

The nutritional well-being of a community requires a reliable supply of clean water and an adequate knowledge of how to use and manage such supply.

Entire communities can fall sick if one does not pay close attention to hygiene. ACF therefore works to prevent malnutrition both in emergencies and non-emergencies. In emergency situations (epidemics, natural disasters, etc.), ACF carries out a wide range of activities like (water trucking, distribution of hygiene kits, provision of emergency
**FIELDS OF EXPERTISE**

sanitation, implementation of risk prevention programmes), and it also acts as coordinator for the relief response.

In the context of the more general prevention of malnutrition, ACF conducts programmes aimed at improving access to clean water and improvement of sanitation facilities like building of latrines, sewers, etc. ACF also raises awareness concerning hygiene best practices and the management of water resources.

Next to the treatment and prevention of malnutrition, ACF works towards an integrated approach to the management of risks linked to natural disasters and includes climate change adaptation. Via this cross-disciplinary approach design and subsequent implementation of strategies and practices aimed at limiting community vulnerability, hazards and the consequences of disasters on population survival.

**ADVOCACY AND AWARENESS-RAISING**

ACF’s advocacy and awareness-raising activities are closely linked to its operations in the field and its humanitarian mandate to combat hunger. Advocacy aims to promote lasting changes to policies, practices and intervention capacities by influencing political and economic decision makers and by mobilising public support. ACF’s advocacy work is structured around two main areas:

- Fighting against hunger and malnutrition
- Defending humanitarian principles

Advocacy is the continuation of ACF’s field
Through its programmes, the organisation employs both well-recognized and innovative means of tackling malnutrition. Capitalising on these experiences, ACF develops best practice in the sectors that it works and supports states and international institutions to integrate these best practices into their policies.

ACF’s advocacy also aims to demonstrate why it is so critical to combat acute malnutrition calling for it to be recognised as a major public health problem which requires more attention from decision makers and increased financial resources.

Furthermore, ACF advocates for an integrated approach in the fight against malnutrition and lobbies for the countries it works in to incorporate nutrition into different sectors (e.g. agriculture and health). Through the experience it has gained in tackling the root causes of hunger, ACF is now increasingly involved in global movements to eradicate hunger worldwide. Therefore ACF’s advocacy activities are implemented internationally throughout the ACF International network.

As a major humanitarian aid organisation, ACF also fights to uphold humanitarian principles. It supports the evolution of humanitarian policies internationally, by providing expertise and evidence on issues witnessed by its teams on the ground.

Finally, ACF pursues ongoing efforts to raise the awareness of citizens in the North and South on hunger and malnutrition so as to exert more pressure on decision makers and bring about lasting changes.
In Iraq, ACF has been operating since September 2013, assisting Syrians fleeing the violence in their country and crossing the border into Iraqi kurdistan. Since June 2014, ACF has scaled-up its humanitarian response significantly, operating in Erbil, Dohuk, Sulaymaniyah, Ninewa and Diyala Governorates and responding to the needs of vulnerable populations, including both IDPs and refugees, through an integrated, multi-sectorial approach consisting of quick-impact, emergency WASH projects, MHCP, and Food Security. ACF was able to respond extremely rapidly to the initial and subsequent influxes of IDPs, this due to the nature of its scale-up being a pure emergency response. In this sense, the programmatic and operational structure of ACF’s intervention is built from top to bottom with mobility, flexibility and reactivity in mind. This approach has proved successful over the past year, allowing ACF to increase its reach, geographic scope and impact, whilst ensuring quality programming and accountability. As a result, ACF is now reaching some 300,000 vulnerable persons across North Iraq, all the while building strong relationships and networks with the key actors at the local, Governorate and national level and is thus well positioned to undertake its emergency response interventions in the target areas.

ACF is a key partner of the WASH cluster and leader amongst WASH actors in Iraq. ACF is also the NGO Co-Lead for the national WASH Cluster and is an active participant in the NCCI coordination meetings.

At present ACF is scaling up its presence in Iraq with a particular intent to establish a robust liaison presence in Baghdad. This is done so as to remain strategically aligned to revamped coordination mechanisms and to better placed to assess and respond to the broader humanitarian need throughout Iraq. In addition to the humanitarian response for displaced populations, ACF intends to provide greater support to host communities, thus building resilience, as well as to communities of returnees that have been impacted by the protracted armed conflict in Iraq.
**Domains of Intervention**

- **Food Security and Livelihood**
  - Distribution of food parcels and vouchers to buy food items. Unconditional cash distribution.

- **Water, Sanitation and Hygiene**
  - Installation of latrines and emergency showers (men, women, accessible to people with reduced mobility, hand washing facilities and equipment, and infrastructure for privacy and protection).
  - Improvement of sanitation sub-structures

**Areas of Intervention**

- Distribution of adapted equipment for people with reduced mobility. Distribution of family and baby hygiene kits, environment cleaning kits and water management kits.

- Hygiene promotion activities (door to door and group activities). Mass hygiene promotion campaign. Water conservation awareness campaigns.

- Mental Health and Care Practices
  - Psychological First Aid (PFA), psychological and psycho-social support to the refugees and IDPs, relaxation sessions.
  - In depth psychological follow-up to identified distressed people.
  - Care practices with pregnant and lactating women, implementation of baby friendly spaces.
  - Preparedness activities to prepare host communities and already settled IDPs for new waves of people coming during future emergencies and foster acceptance.
ACF has been operating in Jordan, since beginning of 2014; its primary intervention aimed at addressing the needs of Syrian refugees in host communities in Bani Obaid District, Irbid Governorate. ACF has recently expanded its operations to Ramtha District in Irbid Governorate and to the north-eastern districts of Ajloun Governorate.

In both Governorates, ACF and its partnering community-based organisations target both vulnerable Syrian refugees and Jordanian households.

More recently, ACF developed a more comprehensive approach to the Syrian crisis in Jordan by including camp intervention. In Azraq Syrian refugee camp, ACF is taking over the activities of operation and maintenance of the water network and sanitation facilities; in addition, ACF proposed an innovative approach aiming at the adoption of positive hygiene behaviours and at strengthening the community participation in the delivery of WASH services. Thus, the strategy supports the transition to more sustainable solutions by the empowerment and feeling of ownership of the beneficiaries.

The proposed action is based on the resilience-oriented approach endorsed by the Jordan Response Plan 2015 (JRP). It aims at bolstering sustainable service delivery systems to meet the needs of refugee and host communities affected by the Syrian crisis, while building their capacity to cope with future shocks and stresses, and reducing inter-community tensions.
**DOMAINS OF INTERVENTION**

- **Integrated nutrition, health and psycho-social support**
  - Psycho-social sessions for women and individual home visits (pregnant and lactating women, grandmothers, children).
  - Collaboration with local Community Based Organisations for referrals of vulnerable families. Psychological counselling, baby-kits distribution, ante and post-natal care.
  - Cash transfer to access ante and post-natal care for vulnerable pregnant and lactating women.

- **Food Security and Livelihood**
  - Regular cash distribution (access to food, coverage of rent, etc) and emergency cash distribution (eviction, urgent medicine, etc).

**AREAS OF INTERVENTION**

- **Water, Sanitation and Hygiene**
  - Host communities:
    - Hygiene promotion activities with a focus on privacy for women and girls and for households with disabled persons, water storage and sanitation facilities rehabilitation.
  - Camps:
    - Social mobilization, operations and maintenance of the WASH facilities.
    - Hygiene kits distribution, house hygiene training and oversight to WASH committees to connect their household to the existing waste-water facilities. Installation of ceramic seats, installation of water tanks in schools.
    - Cleaning from the culverts of the drainage system. Assessing and monitoring activities to identify issues and needs.

Areas of intervention
ACF has a longstanding presence within Lebanon. ACF operations were initially established in 2006 as a response to the effects of the Lebanese – Israeli conflict. ACF worked specifically in the South of Lebanon at this time, focusing on the provision of livelihoods opportunities and WASH services to vulnerable and rural agricultural communities and individuals. Much of the work focused on the rehabilitation, post conflict, of the communities’ abilities to secure income and develop their activities, as well as improving market linkages and infrastructure support.

Within this time ACF established strong working relationships with many of the southern municipalities and communities, and has maintained an active presence in the country since this time. After the Syrian Crisis spilled over into Lebanon, ACF rapidly expanded its activities to cover the emergency needs of the influx of Syrian Refugees escaping the fighting in Syria, this included the provision of emergency WASH activities, Cash based modalities for vulnerable and nutritional support to Syrian Refugees. ACF operates in Lebanon under its international mandate of Nutrition Security, encouraging an integrated and multi-sector approach to the responses and activities which it implements.

Throughout the last 9 years of presence in the country ACF has actively worked with both Syrian Refugees and vulnerable Lebanese communities, implementing its projects in direct and full participation with the targeted populations, municipalities, and other local authorities and stakeholders.

ACF has a continuous presence in South Lebanon since 2006, and is currently working in all 7 districts in the area, with operational sub-offices in both Tyre and Saida. ACF also implements projects from its office in Zahle, reaching numerous ITS (informal tented settlements) where Syria refugees are gathered.
**Domains of Intervention**

- **Integrated nutrition and psychological support**
  - Three baby friendly spaces welcome lactating and pregnant women near Zahle.
  - Psycho-social support on child health protection, Infant and Young Child Feeding, screening of severe acute malnutrition and moderate acute malnutrition, strengthening the capacity of PHC to implement CMAM, protection referrals, psychosocial support for women, men, and children, provision of baby kits.

- **Food Security and Livelihood**
  - Cash based modalities for vulnerable populations (Cash for Work, Unconditional cash grants, e-card voucher program, income generation activities, livelihoods support, fresh food vouchers, home cooking and food preservation activities.

- **Water, Sanitation and Hygiene**
  - Access to water: provision of water storage units, provision of safe drinking water through water trucking, provision of water filters, chemical and bacteriological analysis of water at source and household level.
  - Access to improved sanitation: construction of emergency latrines, school latrines with hand washing facilities, operation and maintenance of sanitation facilities (including desludging), drainage and flood risk mitigation under WASH facilities (elevation of latrines and protection of wells, drainage channels facilities, sandbags provision, etc.), vector control at site level, solid waste management at ITS (Informal Tent ed Settlement) and community level.
  - Hygiene promotion: awareness raising campaigns and initiatives aimed at promoting healthy hygiene practice targeting households and communities combined with distribution of hygiene kits.
  - Rehabilitation of water supply infrastructure and waste-water management facilities, building capacities at municipal level, wastewater and water management trainings for beneficiaries.
ACF has been working in the occupied Palestinian territory since 2002, aiming to reduce vulnerabilities and respond to humanitarian needs; in addition protecting and strengthening the resilience of Palestinian communities.

A total of 4.5 million Palestinians live in oPt, with 2.7 million in the West Bank and 1.7 million in the Gaza Strip. The situation in the oPt has become a protracted humanitarian crisis with peaks of acute emergency due to several wars and the prolonged occupation.

The situation for the population in the Gaza strip has increasingly deteriorated after the last war in August 2014 and the eight years of blockade, which has resulted in the lack of access to natural resources, basic services and income opportunities. In West Bank, the severe restrictions and limited access of Palestinian population to water, adequate housing, land and livelihoods severely hampers socio-economic growth of Palestinian communities. There are also alarming protection concerns that need to be addressed and, for that purpose, is key the respect and enforcement of International Humanitarian Law (IHL) and International Human Rights Law (IHRL).

ACF in oPt combines a “needs and a rights based approach within the humanitarian context through the provision of humanitarian assistance, but also, enhancing the capacities of vulnerable Palestinians with an integrated community based approach that aims to increase resilience and enable a protective environment to resist, cope and adapt to shocks.

To reach these goals ACF implements WASH projects focused on prevention and response to water scarcity and improvement of water quality in cooperation with local partners and communities; FSL projects focus on providing viable and sustainable sources of income and livelihoods opportunities; and provides adequate shelter solutions to vulnerable communities displaced or at risk of forcible transfer. ACF is actively advocating through an evidence based approach for the prevention of forcible transfer, the respect of IHL and IHRL, the universal access to water, land and livelihoods opportunities.
**Domains of Intervention**

- **Food Security and livelihood**
  - Support to the livestock sector through the establishment of demonstration farms and social enterprises, rehabilitation of agricultural roads, provision of veterinary services.
  - Women economic empowerment in both Gaza and West Bank, increasing access to income opportunities and greater involvement on decision making processes at community level through women cooperatives and the establishment of small businesses.

- **Shelter**
  - Provision of adequate shelter solutions to vulnerable communities displaced or at risk of forcible transfer. Delivery and installation of tents and prefabricated insulated shelters, winterization kits and cover sheets, as well as kitchen kits and solar panels.

- **Water, sanitation and hygiene**
  ACF in OPT has built its WASH programming with the objectives of increasing water quantity and quality, reducing environmental pollutions, improving livelihoods conditions, and reducing diarrhoea and water born diseases. The main areas of interventions to contribute and achieve those objectives are:
  - Construction or rehabilitation of water filling points, reservoirs and natural springs, transmission pipelines and water networks. Construction of innovative rain water harvesting ponds and municipal storm water drainage systems with infiltration to the aquifers. Water trucking and roof tank distribution during peaks of emergency or periods of water scarcity.
  - Improving sanitation conditions and hygiene at municipal, community and household levels, through the construction of latrines and septic tanks; building sewer/waste water networks at municipality levels and piloting grey water and black water treatment for reuse at the household level. Public awareness on water quality, safe water management and promotion of hygiene practices at community and school levels.
  - Building capacities and supporting key local stakeholders to manage water resources. Support of the Palestinian Water Authority (both Gaza and West Bank) and the Coastal Municipalities Water Utility (Gaza).

**Areas of intervention**
ACF is present in Syria since 2008. Initial humanitarian assistance in Syria was to support the Iraqi refugees who fled Iraq to Syria after 2003 war. This support to Iraqi refugees was facilitated through a Framework Memorandum of Understanding, signed with the Syrian Arab Red Crescent (SARC). ACF projects included promotion of good child development practices and prevention, monitoring and treatment of malnutrition and its causes among Iraqis and vulnerable Syrians and Learning Skills for the future - Iraqi Livelihoods.

In 2010 ACF also started a four year Food Security and Livelihood Development Project in the North East of Syria (Hassakeh, Raqqa and Deir Ezzor) in partnership with the Arab Centre for the Study of Arid Zones and Dry Areas (ACSAD). ACF-Syria started to expand its activities in the beginning of 2014, in order to provide basic services (food distribution, nutrition and water and sanitation) to the affected population, both internally displaced people and host communities.

A Memorandum of Understanding (MoU) between ACF and SARC was amended in 2012 and still valid to provide humanitarian assistance to vulnerable Syrian populations affected by the on-going crisis. Later on ACF Syria expanded its partnerships and cooperation with various agencies and currently has MoUs with Ministry of Water Resources, Ministry of Local Administration, Ministry of Agriculture and ACSAD.

The main area of intervention for ACF-Syria mission is Hassakeh governorate in the north east of Syria where ACF has a fully operational field base. Additionally, ACF is implementing activities across Syria especially in Aleppo, Daraa, Damascus, Rural Damascus, Homs and Tartous.
Areas of Intervention

Food Security and Livelihood
- Livestock livelihood projects to support vulnerable farmers and herders with provision of inputs, fodders and seeds and capacity building.
- Food parcels distribution.

Water, Sanitation and Hygiene
- Equipment of wells.
- Maintenance and rehabilitation of the water supply, sewage systems, submersible pumps and water networks.
- Water trucking. Distribution of hygiene kits, cleaning kits, jerry cans, water tanks.
- Provision of fuel and generators.

Shelter and NFI
- Rehabilitation of collective shelter sites.
ACF Yemen mission started in 2012 with the aim of responding to the increasing humanitarian needs with high levels of acute malnutrition, an acute food crisis and population displacements.

ACF has been implementing resilience oriented programming since the opening of the mission but has recently revised its interventions to respond to the ongoing emergency crisis. In September 2014, the Houthis took over the control of Sana’a and expanded their coverage area. In response to this, the Saudi-led coalition has been bombing the Houthis and allied army units since March 26 in a campaign aiming at restoring exiled President Hadi to power. Since then, armed conflict has spread rapidly across much of Yemen, with devastating consequences for civilians. The overall situation in Yemen is characterized by large-scale displacement, civil conflict, food insecurity, high food prices, endemic poverty, diminishing resources and influxes of refugees and migrants. Humanitarian access is severely limited by the closure of ports, airports and roads brought about by the warring parties. Restrictions on commercial imports, including fuel, food and medicines is further crippling a country that was already 90 per cent dependent on imported food and 100 per cent reliant on imported medicine prior to the escalation of violence.

In order to maximize program impact and enhance the efficiency of its nutrition programs, ACF is implementing a holistic/integrated programming approach as central to its emergency response. While ACF nutrition intervention address under nutrition, WASH and Food Security and Livelihoods interventions contribute to prevent malnutrition. ACF is currently present in both the North (Hodeidah and Hajjah Governorates) and the South (Lahj, Abyan Governorates) of the country implementing activities for the most vulnerable population, both IDPs and host communities. In response to the high numbers of IDPs in Hajjah, ACF has been implementing nutrition sensitive food security operations.

Over the years, ACF has established good working relationships with communities, line ministries and other stakeholders who enable ACF and its staffs to gain a good understanding of the local context and dynamics. To enhance performance and also increase coverage in the treatment of malnutrition, ACF favours its community approaches through participation in social events, delivery through local Imams, engagement of women and youth groups, provision of audio-visual entertainments for male relatives, and a robust refresher training of community volunteers.
DOMAINS OF INTERVENTION

- **Nutrition**
  - Treatment of SAM children under 5 and common childhood illnesses, ante and postnatal consultation and provision of micronutrient supplementation to pregnant and lactating women.
  - Health and nutrition educational sessions for caregivers.

- **Food Security and Livelihood**
  - Cash based modalities for vulnerable populations (Unconditional Cash Grants), training in animal husbandry and distribution of shoats.
  - Provision of seeds and training on crop production.

- **Water, sanitation and hygiene**
  - Emergency water supply, rehabilitation of water points, water treatment through distribution of ceramic filters. Training of water committees.
  - Construction of emergency latrines, improvement and rehabilitation of sanitary facilities.
  - Awareness-raising campaigns to promote healthy hygiene practices targeting IDPs and host communities combined with distribution of hygiene and basic NFI kits.
  - Training of Community Health Volunteers who disseminate hygiene messages.
  - Rehabilitation of water supply infrastructure and wells.

AREAS OF INTERVENTION

- Hijjah
- Sana’a
- Hodeidah
- Lajij
- Aden
- Abyan

YEMEN
ACF is registered in Egypt since June 2015. There, the organisation will contribute to the socio-economic development of the most vulnerable communities, especially young households, children and jobless women, in rural and urban areas through its usual fields of intervention.

ACF can operate all over Egypt and therefore has set its programming around 3 main pillars:

- **Food Security and Livelihood**
  - Entrepreneurship via skills enhancement and brainstorming, aid for business plans and entrepreneurship initiatives for the youth and women.
  - Income generation via access to new market channels to commercialise agro-products, in line with the “value chain” approach.
- **Nutrition, Health and Care Practices**
  - Improve employability through coaching and technical and personal skills development.
  - Improve prevention, detection and treatment of malnutrition.
  - Promotion of exclusive breastfeeding.
  - Capacity building to Community health workers to bridge the link between the community and the health centre.
  - Improve access to maternal and child care practices at community level, in both rural and urban areas.
- **Water, Sanitation and Hygiene**
  - Water harvesting and conservation, water service delivery, solid waste management, hygiene promotion, environmental awareness sessions.

In Turkey, ACF decided to intervene through a local partner “Support to Life”. First collaboration started beginning of 2011 with a joint rapid assessment in Hatay province.

Since then, “Support to Life” have collaborated on numerous occasion. ACF provided technical assistance to the infant and young child and psychological support program and the hygiene kits distribution.

ACF and STL monitor on regular basis on refugees situation.

ACF also reinforces the capacity of its Turkish partner through technical and management trainings.
WITH THE SUPPORT OF

Contacts

Egypt Country Director: loliveira@ey.acfspain.org / +20 (0) 109 014 7772
Iraq Country Director: cd@iq.missions-acf.org / +964 (0) 7 500 200 934
Jordan Country Director: cd@jo.missions-acf.org / +962 (0) 778 304 474
Lebanon Country Director: roliveira@lb.acfspain.org / +961 (0) 70 103 089
OPT Country Director: gcodina@pt.acfspain.org / +972 (0) 546874349
Syria Desk Officer: jrpoitou@accioncontraelhambre.org / +34 (0) 91 771 1670
Yemen Country Director: hom@ye.missions-acf.org / +967 (0) 733 287 741 / +962 (0) 779 292 453